



# Epicor CMS Application Support and Managed Services

*Delivered by Datanational Corporation*

Datanational Corporation, an Epicor Silver Partner and CMS Managed Services Provider, has years of experience hosting and managing CMS production and system backup environments, as well as over 10 years of history interacting with and supporting the CMS ERP application environments, including EDI, eBusiness and MES solutions.

We welcome you to review our portfolio of CMS specific solution offerings, ranging from application support and development services, to full blown system management and hosting managed services for your production or backup CMS environments.

We are more than just a CMS Service Provider. We are your Technology Partner.

## Epicor CMS Application Support

With our many years of experience with the CMS application in various vertical implementations, we provide application support, development, implementation consulting and on-call break/fix assistance, even during the often critical after hours period.



### After Hours Support

Datanational offers After Hours CMS Application Support around the clock, in conjunction with our 24/7 operations system monitoring service. Our expert staff is on duty (not simply on call) around the clock.



### EDI Support Services

Datanational is an EDI Business Partner specializing in the implementation and integration of EDI software with CMS and other ERP systems.



### Version Upgrades

Datanational has expertise in the upgrade implementation to the new version of CMS and is prepared to help you get there, especially if your CMS implementation is modified and would require attention to bring your modifications up to the CMS v6.0 level.



### MES Integration

We specialize in the design, development, implementation and support of complete solutions for your the shop floor. Our MES solution, PlantTalk:MES integrates seamlessly with CMS.



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# Epicor CMS Managed Services

As a multi-platform services provider and systems integrator, Datanational has the expertise to host, monitor, and manage mission-critical application systems around the clock.



## After Hours Support

Datanational offers After Hours Managed Services around the clock. Our expert staff is on duty (not simply on call) around the clock. We are committed to keeping CMS ERP systems up and running 7x24x365.



## CMS in the Cloud

Datanational can host your CMS implementation on our network of IBM System i equipment and deliver it to your organization securely, reliably and cost effectively.



## System and Data Protection

Datanational offers a range of data and system protection solution options, designed to fit your specific constraints in terms of recovery point and recovery time objectives to keep your business on track.



## Legacy Data Hosting

Datanational can host, monitor and manage your old CMS system and data. We deliver a higher reliability for your system, making sure that your system is running smooth and your users are able to access everything they may need.

## About Datanational and our CMS Expertise

With a broad talent pool and great diversity in skill sets, we are able to deliver a range of solutions, from smaller programming engagements to full-blown, multi-site CMS implementation services. We have resource talents ranging from Programmer/Analysts, Senior Programmer Analysts, Project Leaders, Project Managers, Project Implementers and Consultants, under the guidance of one of our Corporate Directors.

Our proven project methodology has been highly successful in our past CMS projects. Our continuous exposure and hands-on approach with mission-critical projects has dictated the development and growth of our company. These factors have directly contributed to our position and attitude towards selfless dedication to our customers and our ability to maintain long-term relationships with them.

Since our incorporation in 1979, our experience with IT infrastructure and system support enables us to provide you with reliable and cost-effective solutions to deliver systems, facilities and bandwidth on demand, along with 24/7 expert system management. Datanational Corporation has earned a reputation for excellence in servicing mission-critical business application systems. We have a strong long-term client base, willing to provide reference to our capabilities.



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