Epicor CMS Version Upgrade
Delivered by Datanational Corporation

Why upgrade to CMS v6.0?

Epicor (Solarsoft) has provided you with notification of an impending software maintenance increase for those remaining on the older version of CMS. Datanational has expertise in the upgrade implementation to the new version of CMS and is prepared to help you get there.

Why spend money on an increase to support your old version of CMS? Why not, spend the money to move forward and take advantage of the new features and functions to benefit your company with the new version of CMS?

It is financially advantageous for you to move to the new version of CMS. With our expertise in the upgrade implementation to the new version of CMS, Datanational is the company that will most efficiently and effectively upgrade your implementation.

CMS Version Upgrade

Epicor (Solarsoft/CMS) has provided the CMS customer base with notification that you should have received, regarding the required upgrade of your CMS software from version v5.2 or earlier to v6.0 in order to remain on standard CMS Support. Your CMS implementation is likely modified and will require attention to bring your modifications up to the CMS v6.0 level.

The CMS v6.0 version upgrade will provide increased functionality for your quality control capabilities for detailed inspection. QC activities can now be performed real-time through event based production reporting. This will allow your company to specify whether or not your inspection procedures should be mandatory. This new feature on your shop floor you will allow you to test your results and allow for report inspection results at the machine. This will allow directly connecting Inspection Results with lot/serial information as it is created.

Additionally, CMS has added MRO (Maintenance, Repair and Operation) item and inventory tracking. MRO inventory can be tracked accurately, and can be attached and consumed on maintenance service work orders.

Another great feature of this upgrade enables touch screen MES capabilities for the Production Manager. This allows the process of collecting real-time manufacturing data on the shop floor, enabling production reporting and labeling. This new application helps to ensure the correct container receives the right label, provided on a Microsoft Windows® 8 Metro Style UI (user interface).

Datanational's CMS upgrade process will ensure a seamless transition to the new version while retaining the customized functionality that your company depends on.

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Project Planning

As with all information systems projects, planning is a crucial element of a successful upgrade process. Proper project planning ensures that deadlines are met and overall implementation costs are reduced. Datanational's approach will minimize the impact to your business that a normal project of this magnitude would have, while maximizing your investment.

Through many years of working with our CMS client base, we have developed a successful CMS version upgrade process. Our list of upgrade customers will be made available to you upon request.

Dedicated Project Team Committed to your Success

Upon initiation of the upgrade project, we establish a project team dedicated to the successful implementation of the new CMS version. This team is responsible for project planning, program development, test data conversion, on-site testing with the users, readiness assessment, live date conversion and on-site live date support. Datanational's dedicated team approach provides consistency across the entire life of the project.

Testing Environment

One of the biggest obstacles for companies to a successful CMS upgrade is where to install and test the upgraded version without impacting the production system. Datanational has a solution for that issue. As an option for our upgrade service, we offer remote hardware capabilities for the upgrade testing and evaluation period. We provide this IBM hardware and Operating System through our IBM Managed Service Provider agreement. Datanational will provision equipment suitable for loading the CMS v6.0 system and YOUR data and modifications. Datanational will work with you to configure connectivity and allow your users to review and test your upgraded CMS environment on our equipment at our facility.

Training and Education

Our customized training is designed to supplement User Training & Education provided directly from Epicor (Solarsoft). Datanational can provide a customized training program that will cover net change from your current release of CMS to the latest version. Our efforts will be tailored to your specific requirements and modified environment, including customized training documentation, classroom training, hands-on system interaction and any other user education requirements. With our custom training and education program, you will be better prepared to take advantage of the new software functionality and re-evaluate your existing processes and system utilization.

Available On-Site Testing

Members of Datanational's upgrade team will be assigned for on-site or remote testing sessions with your users. Your users will work directly with Datanational's team in a test environment on the upgraded version of the software. Your users will have their questions and issues addressed by the same software upgrade experts who converted the modifications and wrote the conversion programs for the new release. After completing the testing within each department, your team and our team will perform a function flow test across all business processes. This collaborative effort allows you to be fully prepared for a successful CMS implementation.

Available On-Site Go Live Team

Datanational will be available either on-site or via dedicated remote support during the first crucial days of live processing after the update. Thorough testing and project planning is expected to result in few issues, but rest assured, Datanational will be available to assist with any issues or questions arise.

Contact Datanational to discuss the timing of your software upgrade and any pre-planning activity.

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CMS ERP

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